



We'll handle it from here.™

Work Stoppage Update as of 12/12/21 12:00pm Pacific

HB Cities affected (GM Chris Kentopp):

- Huntington Beach, Fountain Valley, Seal Beach, and Sunset Beach along with some commercial areas in Irvine, Costa Mesa, Newport Beach

- Customer service phone for cities above: 714-847-3581

Procedures for missed carts week of December 13 – December 17

- Waste and recycling service continue to be temporarily delayed due to an unanticipated work stoppage.
- Residential customers should bring all carts out to the curb on their regularly scheduled service day, starting Monday Dec 13.
- If residential customers are not picked up, residents should leave carts accessible at the curb, and we will service the next day; excess material can be bagged and left next to the cart.
- Bulky item collection and cart exchanges have been postponed this week. Previously scheduled bulky items for Thursday, December 9 and Friday, December 10 will be rescheduled.
- Commercial and industrial collection is being provided on a limited basis.
- Commercial customers should unlock gates and bins to provide access.
- We apologize for the inconvenience and are doing everything we can to resolve this temporary situation. Thank you for your patience and understanding.